ITSAC Open Forum
Thursday, January 14, 2016
2:47 PM

Members of IT in attendance
Joyce Wilson
Bob Cape
Portia Prioleau
Steve Strieter
Hannah Swanson
Zach Hartje
Philip Paradise
Mendi Benigni
Zach Hartje

ITSAC Members in attendance
Robert Kersey
Deanna Caveny-Noecker
Jeri Cabot
Priscilla Burbage
Tyler Mobley
Todd McNerney
Godfrey Gibbison

Attendees from Campus Community
JR Barnhart – Institutional Advancement
Niall Cahill – Procurement
Cheryl Drum – Procurement
John Burnette – Procurement
Matt Michenfelder – Business Affairs/Budget
Matt Nichols – Budget
Abbie Cain - International Education
Robert Ball – EHHP/HCHP
Cara Dombroski – OIEP
Karin Roof – OIEP
James Williams III – Library
Clyde Metz – Chemistry
Jolanda-Pieta van Arnhem – Library

Welcome by Bob Cape (CIO).
Role of ITSAC – is to formulate rolling 3 year strategic plan for Information Technology.
Fiscal years 17/18/19 are in planning right now.
ITSAC does its work in 4 scheduled meetings, subcommittees focus on 5 areas of strategic areas of focus.

Powerpoint presentation: setting goals
Today is for you (addressing the campus community attendees) to learn about ITSAC, and for you to give input about the work that ITSAC does. Between now and March third, ITSAC will define FY17 goals and IT will develop its FY17 budget request for presentation to executive vice presidents. The IT budget is included in the budget recommendation by the College and is approved by the Board for the next fiscal year. Then we begin our FY17 work plan starting July one. Today, be confirmed that your input affects ITSAC’s strategic plan that affects the IT budget request and affects what we do next year in IT.

Portia Prioleau

Portia Prioleau (ITSAC facilitator) explained the 5 strategic areas of focus.

SAF 1 - Lead and innovate in providing technology solutions that enable and support learning, teaching and research.

SAF2 - Maintain and enhance technology systems, infrastructure and services.

SAF3 - Demonstrate good stewardship of IT resources for the institution.

SAF4 - Apply thoughtful, pragmatic approaches to institutional data security and privacy; identify and help mitigate IT related risks.

SAF5 - Promote effective collaboration and communication between it and campus community.

Brief questions and answers followed:

- Q - Technology solutions for home use? (Answer: Can become a topic for discussion.)
- Q - What relates back to students on this committee? (Answer: The institution is for students. What is currently being discussed relates to the strategic plan and may or may not require funds. There are many initiatives that relate back to the students. SAF 1 and 3, for example. And licensing purchased this year to provide free software to students.)
- Q - Provide training for students like TLT does for faculty? (Answer: Can be discussed.)

Recommendation made by an ITSAC committee member to provide summary of this meeting and permit a way for people to respond. An IT Survey will be distributed campus-wide in the spring as well.

The Service Management tool was briefly introduced as a tool to improve and all visibility as to where IT requests are within the workflow process. IT offers many services and this is a way to better manage those services.

Also discussed is a different approach to the ITSAC Open Forum. Instead of holding the forum at the beginning of the spring semester to discuss what initiatives have passed, suggested to hold the open forum late summer or early fall semester to allow for discussion on topics of interest for the current academic year. This will allow for feedback to ITSAC much earlier in the academic year. This will also allow for reflection on the year past. This sparked lively discussion regarding budgets, projects, priorities, research and the Academic Research Network.