



Request for Pulse VPN

Use this form to request access to College computing and network resources from remote locations. This remote access form is not necessary for access to resources such as Outlook, Cmail, or OAKS. It is only needed to gain access to resources not normally available off campus or other secured resources. Be sure to sign and date the request, then scan and email the request to HelpDesk@cofc.edu. You will be notified by e-mail once your application is approved and your access is activated.

Requestor			
Full Name:			
CWID:			
E-Mail:			
Department:			
Office Phone:			
Cell Phone (SMS):			
Reason needed :			
Employee Type :	<input type="checkbox"/> Faculty <input type="checkbox"/> Staff <input type="checkbox"/> Other	<input type="checkbox"/> Permanent <input type="checkbox"/> Temporary	Expected Expiration :

PULSE VPN -- Pulse is the method of connecting to the campus network to access campus computing resources. The method used by the College of Charleston protects you and campus computing resources by facilitating a secure connection to campus resources through a Virtual Private Network connection (VPN). This connection is secured by multifactor authentication using your personal or College provided cell phone and SMS. Alternate methods of authentication are available for international travel or other special circumstances. Campus Resources available through Pulse VPN:

- Network drives (user directory, departmental shared folder)
- Remote Desktop to campus desktop workstations & SSH connections
- College Applications (i.e. SharePoint, Banner, Cognos, etc)
- Transfer Files to local machine (restricted by Campus Security Policy)

Supported Operating Systems and Web browsers include Microsoft Windows 7 or 8 and Macintosh OS X. All computers or electronic devices (including personally owned computing devices) connected to the College's internal network via the VPN must use a properly configured and up-to-date operating system with current anti-virus software and anti-malware. Accounts of non-compliant machines may be disabled or suspended. Initial connection will install an application that will facilitate future connections.

Online Documentation for access is available at <http://it.cofc.edu/network/remote/>

Privacy Policy and Procedure on the Security of Protected Information

<http://policy.cofc.edu/documents/11.1.pdf>

APPLICANT AGREEMENT: Remote Access to the College of Charleston computer systems is a privilege and is for College business, research, and learning purposes only. Users accessing College of Charleston resources through remote access technologies must abide by all College policies and all relevant local, state, and federal laws. I hereby acknowledge that remote access is authorized for my use only and is not to be shared with anyone. Any willful misuse of this remote access may subject users to the disciplinary processes and procedures of the College for faculty and staff or appropriate legal action, including involvement in appropriate law enforcement agencies. I understand that my remote access needs will be reviewed annually, when I change departments and if there is any change in my employment status. If I specified my personal cell phone number be used for identification purposes I understand that my personal cell phone will be used to verify my identity and that any charges associated with SMS text messages or data usage are my responsibility. I understand and agree to the terms above.

REQUESTOR'S SIGNATURE

DATE